



Riviera Detailing - Terms & Conditions

1. Standard 24hrs:

Riviera Detailing aims to complete all car valeting and detailing services within 24 hours of the scheduled appointment. Any delays due to unforeseen circumstances will be communicated promptly.

2. Neglect:

Our services do not cover neglect. Riviera Detailing is not responsible for vehicles that have not been adequately maintained for over 8+ months. Clients are advised to ensure their vehicles are in a reasonable condition before availing our services.

3. Poor Repairs & Paintwork:

Our products and services are not designed to address poor repairs or paintwork. Riviera Detailing shall not be held responsible for any issues arising from pre-existing conditions in the vehicle's repairs or paintwork.

4. Weather-Related Rescheduling:

Riviera Detailing reserves the right to reschedule services in the event of adverse weather conditions that may hinder the quality of our work. Such rescheduling will be communicated to clients promptly.

5. Insurance:

Riviera Detailing is fully insured. Clients can view our insurance details upon request. We prioritize the safety and security of both our team and our clients' vehicles.

6. Security & Product Approval:

6a. Riviera Detailing prioritizes the safety and security of our clients and their vehicles. Our staff is DBS checked to ensure a high level of trust and integrity in our services.

6b. Additionally, our products are PVD (or Paint, Vinyl, and Dashboard) approved, ensuring that the materials used in our detailing processes meet industry standards for quality and safety

7. Public Liability:

Riviera Detailing holds full public liability insurance coverage. This ensures protection for both Riviera Detailing and our clients in the event of unforeseen incidents or accidents during the provision of our services.

8. Deposits & Cancellation:

8a. A 20% deposit is required for services with a total cost exceeding £100. This deposit secures the appointment slot and is deducted from the final service cost. In the event of cancellation, the 20% deposit is non-refundable.

8b. Clients must provide at least 24 hours' notice for cancellations. Cancellations made within this timeframe will be subject to a 20% non-refundable deposit for services exceeding £100.

9. Customer Satisfaction:

Riviera Detailing is committed to customer satisfaction. If there are concerns or issues with our services, clients are encouraged to contact us promptly to discuss resolutions.

10. Changes & Modifications:

Riviera Detailing reserves the right to make changes or modifications to these terms and conditions at any time. Clients will be notified of any updates, and the revised terms will be made available on our website.